

**From:** MSB  
**Sent:** Thursday, May 01, 2014 8:18 AM  
**To:** Massachusetts School Districts  
**Subject:** Provider Reports/Lumea Monthly Maintenance



MSB MA Community Email | May 1, 2014

Massachusetts School-Based Medicaid imposes a strict 90-day claiming deadline, so it is crucial that providers post their sessions weekly. We encourage you to run the [Unposted Sessions Summary Report](#) and the [Service Provider Records Report](#) for April, 2014 to ensure your practitioners are logging and posting their billable sessions. Utilizing these reports on a monthly basis is another way to help your district maximize direct service claiming.

In addition to running the above-referenced reports, we also ask you to review [Student Identity Verification](#) on a monthly basis. Any students still listed to be verified ("pending") will not be processed for Medicaid Reimbursement.

If you have any questions regarding utilizing Lumea™ please contact Customer Care by phone at (800) 810-4220 or by email at [support@msb-services.com](mailto:support@msb-services.com). If you have questions regarding the School-Based Medicaid program or wish to schedule a district training, please contact a member of your Massachusetts team:

Steve Courter, Director of Client & Business Services  
(800) 618-3111 ext. 112  
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Thank you and have a great day!

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